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RECRUITMENT



Team Leader Supervisor Forest of Dean Gloucestershire. Salary £19,000

PRINCIPAL DUTIES AND ACCOUNTABILITIES

Responsible for the performance and development of a Business Team in delivering world class service and completion of special projects as required.

- Manage, develop, appraise and educate a team of associates;
- Liaise with internal departments to resolve client issues;
- Co-ordinate with other business teams across the Division;
- Communicate horizontally and vertically;
- Develop plans and strategy for the Business Team;
- Facilitate the introduction of Industry best practices;
- Complete special projects and assignments;
- Report progress to General Manager;
- Arbitrate on team staffing issues, resource allocation and technical issues which affect Business Centre clients; and
- Assist manager in monitoring department costs/budgets.

To apply, email rob.omalley@callcentrepeople.com or call 077400 96598