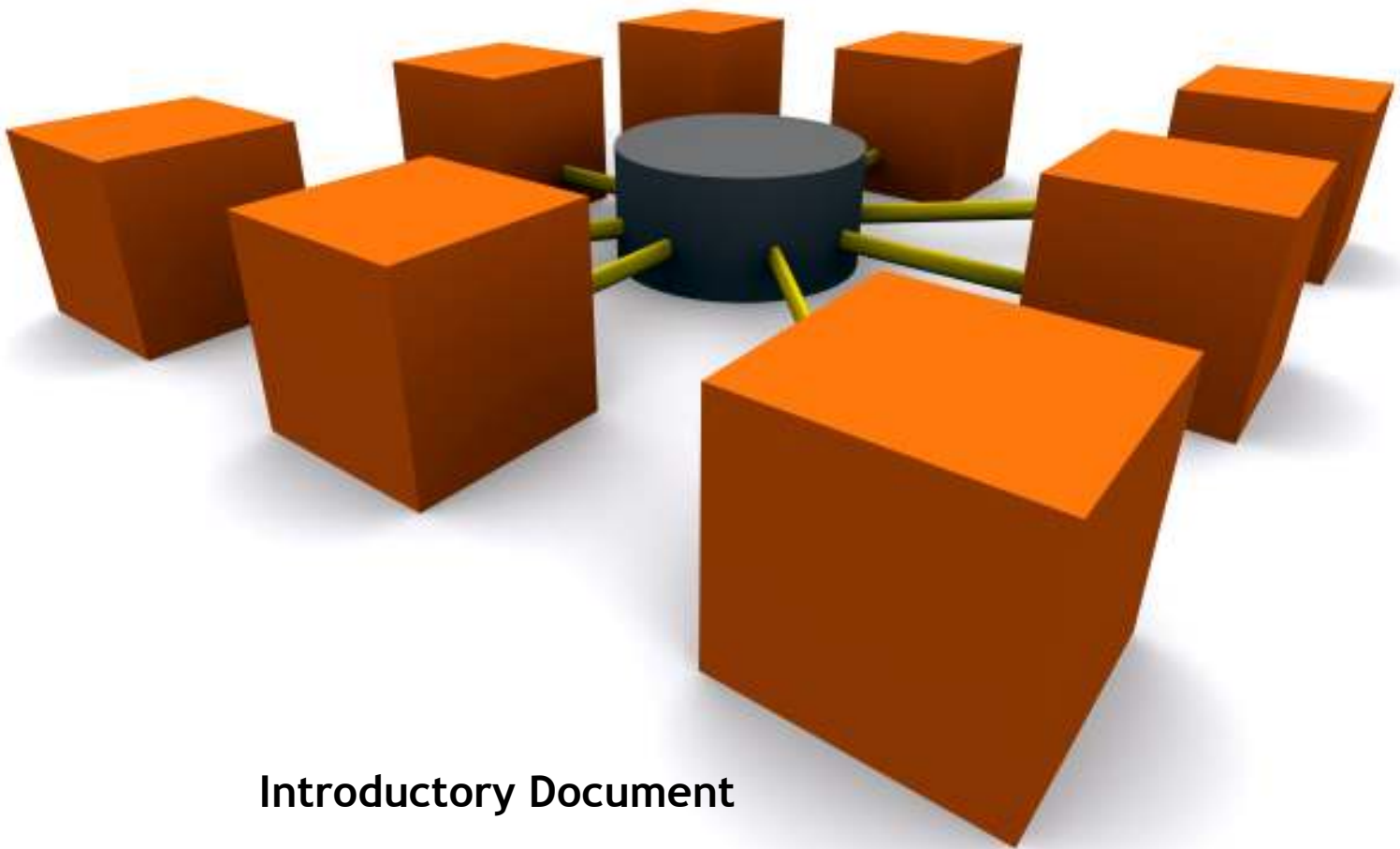


# CALL CENTRE PEOPLE

Your call centre staff solutions in one place



## Introductory Document

[www.callcentrepeople.com](http://www.callcentrepeople.com)

1 Wood Street  
Stratford Upon Avon  
Warwickshire  
CV37 6JE  
01789 268494

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Many companies find that recruiting staff for call centres through traditional routes is ineffective. Call Centre People are a recruitment company focusing specifically on call centres.

From our years of managing call centres, our management realised that existing recruitment agencies simply didn't understand what call centres need.

Call Centre People provides a beginning to end solution for all levels of call centre personnel. We are fast, reliable and our tailored screening process means that we all experience a very high placement rate.



**‘Our Human Resources Department used to spend so much of their time managing recruitment agencies. Call Centre People are now our only supplier and only send us suitable candidates so our HR team has more time to focus on developing our people.’**

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## Who We Recruit

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Call Centre People provide search and selection services to companies looking for management for both in-house and outsourced call centres.



We have a dedicated division recruiting team-leaders for customer service, technical support and call centre services.

Call Centre People's Middle Management Division recruits supervisors, call centre managers and specialist roles in training, workforce management, process management and quality. We recruit Prince 2 practitioners, COPC experts and 6-Sigma Blackbelts.

Our Senior Recruitment Division recruits Customer Service Directors, Telemarketing Directors on both permanent and interim placements.

Our "outsourcing division" recruits Business Development Managers, Account Managers and General Management for outsourced call centre positions based in The UK. Our clients include UK-based and offshore call centres.

Our agent division recruits customer service, technical support and outbound telemarketing agents. Our clients range from family-owned businesses needing 1 telemarketing agent to major international companies who often need over 100 people at one time.

TO FIND OUT MORE CALL 01789 268494 OR VISIT OUR WEBSITE AT [WWW.CALLCENTREPEOPLE.COM](http://WWW.CALLCENTREPEOPLE.COM) OR EMAIL [INFO@CALLCENTREPEOPLE.COM](mailto:INFO@CALLCENTREPEOPLE.COM)

# Call Centre People

## Your Partner in Success

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